Adelaide Metro
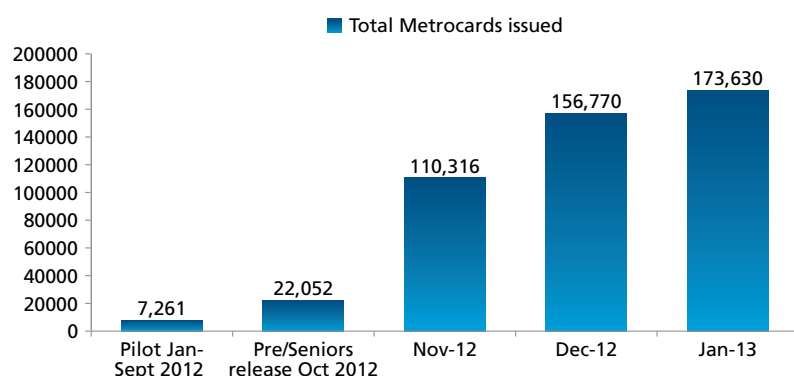
Metrocard Pilot Update
Newsletter

connect and GO

Happy 2013 Metrocard champions, we hope you all had a relaxing and fulfilling festive season.

The Metrocard Project is looking forward to the year ahead, in particular the milestone of rolling out Metrocard online recharge and auto recharge options.

Metrocard progress update

Since the release of Metrocard in November 2012, Metrocard usage has been on a continuous rise. The below charts show the increasing purchase and usage of the Metrocard over the last year.
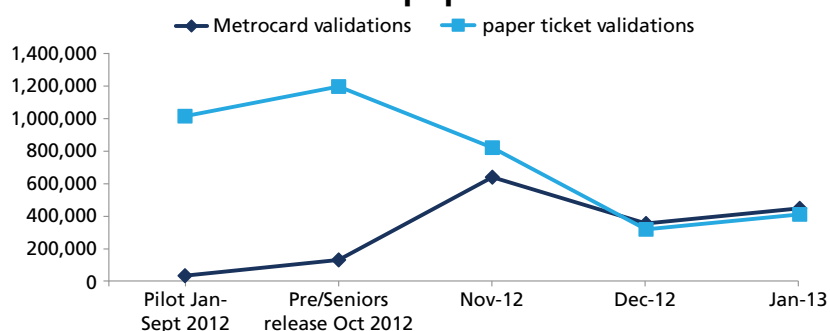
Total Metrocards issued

■ Total Metrocards issued

Category	Value
Pilot Jan-Sept 2012	7,261
Pre/Seniors release Oct 2012	22,052
Nov-12	110,316
Dec-12	156,770
Jan-13	173,630

Total Metrocards currently being used in Adelaide (including Seniors Metrocards).

Metrocard vs. paper ticket validations

◆ Metrocard validations   ■ paper ticket validations

Metrocard validations during January 2013 have overtaken paper ticket validations.

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Why set up auto recharge?

Auto recharge means never running out of value on your Metrocard.
Your credit will automatically top up when the balance reaches a specified threshold.
Auto recharge - the basics:

> A Metrocard must be registered and protected to set up auto recharge.

> Amounts available are $15, $20, $30, $40, $60, $90, $120 and $150.

> Threshold triggers for auto recharge are; Regular: $5, 2-Section: $5, Concession: $3, Student: $3 and Senior: $3.

> Metrocard will automatically recharge from a nominated credit card (Visa/MasterCard).

> If an auto recharge has not occurred in a 12 month period, the facility will expire and will need to be re-enabled.

Coming soon - online recharge/auto recharge

Online recharge and auto recharge are currently entering final stages of testing and will be available in early February 2013.

This self-service feature provides you with an easy and simple online recharge option. When recharging online the recharge can take up to 24 hours to be downloaded to your Metrocard. After the 24 hour period, at your next validation, the validator will flash both green and yellow lights to indicate that the recharge or auto recharge has been added to your Metrocard. The balance will be displayed and will include the recharge/auto recharge amount and the fare deducted for that journey.

Offboard Metrocard recharge machines – where to find them?

Metrocard recharge vending machines are being rolled out across metropolitan Adelaide. Below is a list of the current locations as of January 2013.
The machines allow customers to recharge their Metrocards via EFTPOS only (Visa/Mastercard).

Location	Quantity	Description
Currie Street Adelaide Metro InfoCentre	4	
Adelaide Railway Station Adelaide Metro InfoCentre	4	Inside the InfoCentre
Adelaide Railway Station	3	
O'Bahn - Klemzig Interchange	2	South and North Bound
O'Bahn - Paradise Interchange	2	South and North Bound
O'Bahn - Tea Tree Plaza Interchange	1	
Adelaide University - CBD	1	Inside Hub Central
Flinders University - Bedford Park	1	Inside Library - next to the timetable stand
Leigh Street Trader	1	Corner of Leigh St & Currie St, CBD

How do I find out more?
adelaidemetro.com.au
Adelaide Metro InfoLine 1300 311 108

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